### M/M/I model

- Service rate =  $\mu/h$
- Arrival rate =  $\lambda/h$
- System does not take into account the earlier states of the system in order to define the present state of this system. (memoryless property)
- only one event will take place in a small interval of time, h
  - Either arrival or service
- At steady state, we want to know the probability, that the system has certain customers at a point in time
- customer is interested in:
  - $^\circ~~L_s$ : length of the system (expected number of people who are actually in the system, including the person who is being served)
  - $^\circ~L_q$  : length of the queue (expected number of people who are waiting for service in this system)
  - $\circ$  W<sub>s</sub>: waiting time in the system
  - $\circ$  W<sub>q</sub>: waiting time in the queue.
- If we derive an expression for one, we can derive an expression for all
- We are interestee in expression for the steady state probabilities that there are 0, 1, 2, 3.... People in the system. i.e. P<sub>0</sub>, P<sub>2</sub>, P<sub>3</sub>, etc



 Probability that there are n people in the system at time t+h is given as:

• $P_n(t+h) = P_{n-1}(t)$  \* Probability of I arrival and no service + $P_{n+1}(t)$  \* probability of no arrival and one service +  $P_n(t)$  \* probability of no arrival and no service) • Note that we are not considering other probabilities due to the assumption that in a small interval, only one event can take place e.g we will not consider probability of one arrivan and one service or probability of 2 arrivals)

•P(one arrival =  $\lambda h$ )  $\rightarrow$  P(no arrival) =  $1 - \lambda h$ 

•P(one service =  $\mu h$ )  $\rightarrow$  P(no service) = 1 -  $\mu h$ 

 $P_{n}(t+h) = P_{n-1}(t) * \lambda h(1-\mu h) + P_{n+1}(t)\mu h(1-\lambda h) + P_{n}(t)(1-\lambda h)(1-\mu h)$ 

$$\begin{split} \mathsf{P}_{\mathsf{n}}(\mathsf{t}+\mathsf{h}) &= \mathsf{P}_{\mathsf{n}-\mathsf{l}}(\mathsf{t})^*(\lambda \mathsf{h} - \lambda \mu \mathsf{h}^2) + \mathsf{P}_{\mathsf{n}+\mathsf{l}}(\mathsf{t})(\mu \mathsf{h} - \lambda \mu \mathsf{h}^2) + \\ \mathsf{P}_{\mathsf{n}}(\mathsf{t})(1 - \mu \mathsf{h} - \lambda \mathsf{h} + \lambda \mu \mathsf{h}^2) \end{split}$$

We leave out the higher order atoms i.e  $\lambda \mu h^2 = 0$  $P_n(t+h) = P_{n-1}(t) \lambda h + P_{n+1}(t) \mu h + P_n(t) (1 - \lambda h - \mu h)$ 

 $= P_{n-1}(t) \lambda h + P_{n+1}(t) \mu h + P_n(t) - P_n(t) \lambda h - P_n(t) \mu h$  $P_n(t+h) - P_n(t) = P_{n-1}(t) \lambda h + P_{n+1}(t) \mu h - h P_n(t) (\lambda + \mu)$ 

Dividing through by h

$$\label{eq:product} \begin{split} \underline{P_{\underline{n}}(t{+}h) - P_{\underline{n}}(t)}_{h} &= P_{n{-}1}(t) \; \lambda + P_{n{+}1}(t) \mu \mbox{ - } P_{n}(t) (\lambda{+}\mu) \\ h \end{split}$$

Now, for steady state, probability is not going to be time dependent therefore  $\frac{P_n(t+h) - P_n(t)}{h} = 0$ h Hence for steady state:  $0 = P_{n-1} \lambda + P_{n+1} \mu - P_n (\lambda + \mu)$ 

• Now,

 Probability of 0 person in the system at time t+h is given as:

• $P_0(t+h) = P_1(t) *$  (probability of no arrival and one service) +  $P_0(t) *$  (probability of no arrival and no service)

 $P_0(t+h) = P_1(t)(1-\lambda h)\mu h + P_0(t)(1-\lambda h)1$ 

(note that probability of no service is 1)

• Expanding and leaving out the higher order  $P_0(t+h) = P_1(t)\mu h + P_0(t) - P_0(t)\lambda h$ 

$$\frac{P_0(t+h) - P_0(t)}{h} = P_1(t)\mu - P_0(t)\lambda$$

At steady state, h = 0 therefore

Recall: From equation (2), we can derive  $P_1 = \frac{\lambda}{\mu} P_0$ Substituting in equation (1)  $\lambda P_0 + \mu P_2 = (\lambda + \mu)P_1$  $\lambda P_0 + \mu P_2 = \lambda P_1 + \mu P_1$ But  $\mu P_1 = \lambda P_0$ 

 $\lambda P_0 + \mu P_2 = \lambda P_1 + \mu P_1$ But from (2),  $\mu P_1 = \lambda P_0$ Hence  $\lambda P_0 + \mu P_2 = \lambda P_1 + \lambda P_0$ •  $\mu P_2 = \lambda P_1$ •  $P_2 = (\frac{\lambda}{u})P_1$ • And we know that  $P_1 = \frac{\lambda}{\mu} P_0$ 

• Therefore  $P_2 = (\frac{\lambda}{\mu})^2 P_0$ 



 $\infty$ 

• Let  $p = \frac{\lambda}{\mu}$ So we have:  $P_1 = pP_0$  $P_{2} = pP_{1} = p^{2}P_{0}$ In a similar manner we derive:  $P_3 = pP_2 = p^3P_0$ Hence:  $P_n = p^n P_0$ 

We still don't know the actual values of  $P_1, P_2, \ldots, P_n$ Note that they are all dependent on  $P_0$ Hence we need to know the value of  $P_0$ Recall that sum of steady-state probabilities = I Hence  $P_0 + P_1 + .... + P_{\infty} = I$  $P_0 + pP_0 + p^2P_0 + p^3P_0 + \dots + \infty = I$  $P_0(1 + p + p^2 + p^3 + ... + p^{\infty}) = 1$ Note that this is an infinite series and a geometric series We know that the sum to infinite of a geometric series = 1r provided r<l

And  $p = \frac{\lambda}{\mu} < I$  for infinite population model

When  $p = \frac{\lambda}{\mu} < I$ , we can apply the infinite geometric series summation formula I - p = I from which  $P_o\left(\frac{1}{1-n}\right) = 1$  $P_{2} = I - p$ Now  $p_1 = pP_0 = p(1-p)$ In general terms,  $\mathsf{P}_{\mathsf{n}} = p^{\mathsf{n}} \mathsf{P}_{\mathsf{0}} = p^{\mathsf{n}} (\mathsf{I} - p)$ We know that  $p = \frac{\lambda}{u}$ 

Therefore we can calculate  $P_0, P_1, P_2, \dots P_n$ .

#### Note that that the inputs are $\lambda$ , $\mu$ and c And for M/M/I model, c=I

Hence If we know *p*, then we can find out the expression for  $P_0$ ,  $P_1$ , ...,  $P_n$ 

we are also interested in the expressions for  $W_s, W_q, L_s$  and  $L_q$  in terms of  $P_0, P_1$ , etc,

The expected number of people in the system  $L_s$  is given as:

$$L_{s} = \sum_{j=0}^{\infty} jP_{j} = \sum jp^{j}P_{0}$$
$$= P_{0}p \sum jp^{j-1}$$
$$= P_{0}p \sum \frac{d}{d_{p}}p^{j}$$

Where j = the number of people in the system

$$L_{s} = \sum_{j=0}^{\infty} jP_{j}$$
$$= \frac{p}{1-p}$$
$$L_{s} = L_{q} + \frac{\lambda}{\mu}$$
$$Ls = \lambda W_{s}$$
$$L_{q} = \lambda W_{q}$$
---- Little's Law